



RON KIM  
Member of Assembly  
District 40, Queens

CHAIR  
Committee on Aging

## THE NEW YORK STATE ASSEMBLY

DISTRICT OFFICE:  
136-20 38<sup>th</sup> Avenue, Suite 10A, Flushing, New York 11354  
718-939-0195 □ FAX: 718-939-1238

ALBANY OFFICE:  
Room 419, Legislative Office Building, Albany, New York 12248  
518-455-5411 □ FAX: 518-455-4995

EMAIL: kimr@nyassembly.gov

COMMITTEES  
Education  
Housing  
Corporations, Authorities and  
Commissions  
Governmental Operations

MEMBER  
New York State  
Black, Puerto Rican, Hispanic and  
Asian Legislative Caucus

New York State  
Assembly/Senate  
Puerto Rican/Hispanic  
Task Force

To: Americare, Inc.  
5923 Strickland Ave  
Brooklyn, NY 11234-6425  
Attention: David Helfgott, CFO

As the Assemblymember for District 40, I am writing to you today to implore you to respond to the home care workers who work for your agency and our community.

Home care workers provide a valuable service for their community and the agency. Home care workers with Americare report being systematically underpaid. They report issues with the amount and accessibility of HHA benefit cards. Employees who have reported underpayment and such issues with HHA benefit cards describe long wait times to contact Americare through coordinators, supervisors, HR, and payroll. Employees who are able to reach Americare report having the person who answered hang up on them. Those who speak to a representative report that false promises were made to address their issues, which remain unresolved.

I write today to implore Americare to timely investigate and respond to all worker reports of underpayment and inappropriate administration of benefits. Compliance with the employee union contract and federal, state, and local labor law demands such a result.

UFCW Local 2013 has requested that Americare come to the bargaining table. I urge you today to respond to that request to ensure the fair and respectful treatment of home care workers. Our community benefits from the value home care workers bring.

The economic and social well-being of my constituents and our community is my first priority. As the Assemblymember for District 40, we must do everything in our ability to ensure the fair and respectful treatment of one another, and as such, I implore you to consider the value that home care workers bring to the community and Americare, rectify underpayment and inappropriate administration of benefits, and respond to UFCW Local 2013's request to meet them at the bargaining table in good faith.

Sincerely,

Ron Kim  
Member of Assembly  
District 40